Neighbors Public Safety Service   ☰   Create

Neighbors Feed
RN89AZG

My Cases

Help

Profile

Chicopee Police and the Neighbors Team

Hello Chicopee Community! This is Lt Doug Lambert from the Chicopee Police Department Detective Bureau. We are excited to be joining Neighbors in our efforts to connect with residents and improve the safety of our communities. Neighbors allows you, the user, to share photos, videos and information related to local crime and safety incidents so fellow residents can stay informed.

The Chicopee Police Detectives can view what local residents have posted publicly to Neighbors and can now chime-in with relevant updates or safety alerts to help residents stay informed. You do not need a Ring device to join Neighbors. Anyone with a smartphone can download the Neighbors App in order to receive updates and have the option to post photos or videos from any device.

Feel free to spread the word and make sure to always report criminal activity or emergency situations directly to the Chicopee Police by contacting WESTCOMM Dispatch Center at 413-594-1700.

Aug 3, 2020 at 12:11pm EDT   👍 118 💬 40

Comments (40)

Write a comment...   0   Post

Neighbor 76 Aug 6, 2020 at 9:57am EDT

Woot woot!

👍 0   💬 **Reply**

Neighbor 73 Aug 4, 2020 at 11:40am EDT

Happy to hear this!

👍 0   💬 **Reply**

Neighbor 70 Aug 3, 2020 at 3:46pm EDT

How's the police department want videos of someone violating a court order

👍 0   💬 **Reply**

┼ Show Replies (1)

Neighbor 47 Aug 3, 2020 at 2:59pm EDT

Happy to have you be part of the team!

👍 0   💬 **Reply**

Neighbor 54 Aug 3, 2020 at 2:48pm EDT

Thanks and stop by and meet our neighbors!!

👍 0   💬 **Reply**

Neighbor 72 Aug 3, 2020 at 2:37pm EDT

Happy to hear this! Thank you !

👍 0   💬 **Reply**

Neighbor 56 Aug 3, 2020 at 2:35pm EDT

Thank you and welcome

👍 0   💬 **Reply**

Neighbor 51 Aug 3, 2020 at 2:22pm EDT

Thank you for everything you guys do cpd

👍 0   💬 **Reply**

Neighbor 66 Aug 3, 2020 at 2:18pm EDT

That's great news!

👍 0   💬 **Reply**

Neighbor 55 Aug 3, 2020 at 2:06pm EDT

Thank you from daley st. We support the men in blue may the lord protect
you guys and gals

👍 1   💬 **Reply**

Load more comments

Neighbors

Neighbors is a free app by Ring designed to help community members connect and stay informed about local public safety incidents – whether they own a Ring device or not. Millions of residents across the country are using the Neighbors App to make neighborhoods safer for their families, friends and neighbors. We believe that when communities can come together, safer neighborhoods become a reality.

Neighbors App Features

Stay Informed
Get real-time, hyper-local information about what's going on in your community, through crime and safety alerts from users near your home.

Alert Your Community
Post and share important crime and safety information in the following categories: Crime, Safety, Unknown Visitor, Lost Pet or Neighborly Moment. Once an alert is posted, you can comment with updates and inform your neighborhood when the incident has been resolved.

Connect with Neighbors
View and comment on publicly posted videos, photos and text-based posts shared by local users through your Neighbors App feed.

Personalize Your Experience
Customize what type of incident alerts you would like to receive and how often you would like to receive them by selecting from the available crime and safety categories.

Prioritizing User Privacy
Choose what content you wish to share and how you want to engage with your neighbors on the app. The Neighbors App was designed to keep users in control of what is shared with their neighborhood.

Support from Local Public Safety
In some neighborhoods, local police and fire departments have joined the Neighbors App to engage with residents. When using Neighbors, public safety agencies can view and respond to publicly posted content from residents, send real-time alerts and request assistance from residents related to local public safety incidents.

Free and Accessible
The app is free to join and you can connect with your community by downloading Neighbors for iOS, Neighbors for Android and Neighbors for FireOS . You do not have to own a Ring device to join the Neighbors App and help make your neighborhood safer.

Learn more about the Neighbors App here.
For media inquiries, contact media@ring.com.

Neighbors

Neighbors Public Safety Service

Neighbors Public Safety Service (NPSS) allows local public safety agencies to join and use Neighbors, a free app by Ring designed to help community members connect and stay informed about local public safety incidents – whether they own a Ring device or not.

Local police and fire departments across the country can use Neighbors to share important, hyper-local crime and safety information with their residents, view and respond to publicly posted content on the app, and request assistance from residents to help make their neighborhoods safer. Ring is proud to provide Neighbors and NPSS as a way to support community-driven conversations between residents and the local public safety agencies who serve them.

Why Public Safety Agencies Use Neighbors

Connect With The Community
Local public safety users can view and comment on public posts shared to Neighbors. Comments and posts from public safety users are clearly identified by their name, rank and agency.

Updates From Official Sources
Public safety users can also create posts to inform their community about local crime and safety issues.

Work Together
When using NPSS, public safety users can submit requests for assistance in relation to a local safety incident. Neighbors was designed so that residents decide what information is shared to the app and whether or not they wish to respond to a public agency's request.

How User Privacy Is Protected

No Access to Devices
Public safety agencies do not have access to user cameras, live streams or personal information when using NPSS.

No Access to Private Videos
Through Neighbors, public safety users can only view videos and other information if it has been publicly posted on the app or explicitly shared with the agency in response to a request.

No Direct Access to Users
When using Neighbors, public safety agencies cannot see how many or which Ring users received a request, declined to share, or opted-out of receiving notifications for future requests.

No Access to Device Locations
Neighbors does not provide public safety users with the addresses at which any devices are located.

No Access to User Account Information
Residents are identified in Neighbors posts & comments only as "Neighbor #". Public safety users see the same information as regular users and do not receive additional information about the post or the users posting or commenting.

Helpful Resources
Neighbors Website
Neighbors Public Safety Service: Home Page | Resource Center | Video Request FAQ
Map of Active Public Safety Agencies on Neighbors

ring

Acknowledgement Form

Chicopee Police Department	RQA4
Agency	**Verification Code (Required)**
110 Church Street, Chicopee MA	413-594-1700
Address	**Phone Number**

Neighbors by Ring is a free app designed to help community members connect and stay informed about what's going on around them – whether they own a Ring device or not. Public agencies use Neighbors to share important crime and safety information with residents, and work with their communities to help make neighborhoods safer. With Neighbors, public agencies may:

- **Connect with The Community** - Public agency personnel can comment on Neighbors app posts within their jurisdiction as an identified public agency user.

- **Provide Updates from Official Sources** - Public agency personnel can post official updates to help their community stay informed about incidents that may impact residents.

- **Work Together** - Users have the option to provide helpful information if public agencies seek assistance with an investigation. This process has been designed to ensure that no user information is shared with the public agency unless the user chooses to share such information, including whether the user received a notification or opted-out of all future notifications.

Please read and acknowledge your understanding of the following:

A. There is no cost associated with joining or using Neighbors.

B. No endorsement or promotion of Ring products or services is required. There is no obligation to participate in any other Ring program.

C. Ring will provide training and ongoing support to agency's Public Information Officer (or equivalent), Investigative Coordinator and Community Engagement Coordinator, and others as deemed appropriate.

D. Ring will publicly announce your participation in Neighbors by sending an in-app announcement and adding your agency's name to Ring's publicly available Active Agency Map, which lists all public safety agencies that have joined Neighbors.

E. Agency will maintain appropriate user access control to Neighbors for its personnel and will use Neighbors for Public Safety only for legitimate public safety purposes.

	5/27/2020
Authorized Signature	**Date**
Lonny Dakin	Deputy Chief
Printed Name	**Title**