



English

A Message to Our Community

We're taking additional steps to protect our team and help reduce the spread of COVID-19.

This has resulted in longer than usual wait times.

Community Support is available by phone or chat 5AM-9PM PDT, seven days a week. For updated information and additional support resources, please visit our [response to COVID-19](#).

Support Center

What to Know

How can we help?

[Ring Help](#) > [Neighbors](#) > [What to Know](#)

Neighbors Public Safety Service: Terms of Service

- By accessing this site you agree:
 - to use Neighbors Public Safety Service solely for legitimate public safety purposes and that you will secure, use, retain and delete information, videos, and photos shared by users and obtained through Neighbors Public Safety Service in accordance with applicable law and department policy and procedures.
 - to maintain appropriate access controls for your personnel to use Neighbors Public Safety Service, including ensuring credentials are not shared beyond your agency's personnel and ensuring that terminated personnel will not have access to Neighbors Public Safety Service;
 - that you will not use Ring LLC or any of its affiliates' name, logo, or likeness in any advertising or press release without prior written approval of Ring LLC or such affiliate;
 - that Ring's [Terms of Service](#), [Privacy Notice](#), and the [Ring Neighbors' Community Guidelines](#) as posted on Ring.com, shall apply to all uses of Neighbors Public Safety Service; and
 - that you will promptly notify Ring if you become aware that you or your agency's perso...



have violated any of the foregoing terms.

Join Our Community



Share feature requests, get help, and discuss the latest in security with your fellow users on Ring's first neighbor-to-neighbor community forum.

[Join Us!](#)

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[Ring Law Enforcement Guidelines](#)

[Neighbors Helping Your Community](#)



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[Shipping Policies](#)

[What to do After the Theft of Your Ring Device](#)

[Neighbors Privacy Notice](#)

[How Public Safety Agencies Use Neighbors](#)

[Ring Neighbors' Community Guidelines](#)

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